



Change is the new Business as Usual

Trust | Respect | Resilience

KEY TAKEAWAYS

- **Trust is the Glue** - pay attention to the small moments, the everyday interactions that build or destroy trust
- **Respect Trumps Harmony** - we won't all see eye-to-eye, but you can build respect through direct conversations
- **Never Waste a Good Crisis** - crises are tough but they create an opportunity to lead, and seen to be leading
- **Celebrate the Small Achievements** - no matter how small, stop and celebrate each forward step
- **No Triangles** - build respect and resilience in your team with direct conversations

ABOUT RACHAEL

Rachael Robertson CSP, MBA

- Rachael is the most booked female speaker in the Asia-Pacific region
- 20 years leadership experience in challenging corporate environments
- She was just the 2nd female Antarctic expedition leader to Davis Station
- At 32, she was Victoria's youngest ever Chief Ranger
- Rachael has worked with more than 1500 organisations around the globe

- ▶ Rachael is able to present her keynote both in person and online using her state of the art broadcast studio on a number of platforms. Please contact Rachael's team to discuss what option works best for you.



How to make your organisation change-ready

It's a truism, but change is the new constant. It can be unsettling, energising and create extreme fatigue. In this keynote Rachael provides the tools to navigate this world of "flux" that dominates business today and build teams that anticipate, prepare and lead themselves through change.

Change readiness is the ability to continuously initiate and respond to change in ways that create advantage, minimize risk, and sustain performance. A major lesson from those who have created a change-ready culture is that there is no end point. One change may be addressed, but others are always emerging.

In this keynote Rachael identifies the four most powerful techniques to build an organisational culture that thrives on change.

PRAISE FROM BUSINESS LEADERS

"Excellent, absolutely outstanding! Rachael received a standing ovation. She was the last of 4 speakers on the day and had everyone spellbound, laughing. Rachael was an inspiring speaker with a warmth and genuine approach."

Fran Kerlin, Melbourne Events

"We enjoyed Rachael's presentation immensely. There was a terrific balance between her stories and her teamwork lessons which were made all the more credible by Rachael relating them to what was happening on a day to day basis."

Medicare Australia

"Rachael was very well prepared and really gauged her audience well. I was very impressed that she tailored her presentation to the target audience. I was also impressed with her professionalism. Rachael was very open during the question time and gave of herself both in time and revelation."

Tania Goodacre Australian Medical Association